

PROFESSIONAL | PROMPT | PRECISE  
PRESENCE IN 97 COUNTRIES



GLOBAL LEADERS IN  
**DEBT COLLECTION  
& CASH FLOW  
MANAGEMENT.**

# ABOUT US



Global Credit Solutions is a leading **Debt Collection** and **Cash Flow Management** group with a presence in 97 countries, facilitating borderless business transactions. GCS specialises in reducing the DSO of clients, thereby supporting their cash flows optimization.

Our **Debt Collection** is usually performed on a “**No collection – No Fee**” basis. Our well-defined process includes regular follow-ups, timely escalations, skip tracing and legal/compliance guidance on all accounts. The team's emphasis is always on rebuilding strained client-customer relationships for business continuity.

GCS also offers comprehensive **Collection Audit Services** to measure collection calls and data efficacy. These processes provide qualitative and subjective performance analysis of debtor engagements, to help increase your collection efficiency and effectiveness. Clients can increase their customer satisfaction, ensure compliance and mitigate potential risks.

We assist in safeguarding our clients from financial risks with our end-to-end **Verification Services**, including validation of customer information, assessment of their credit-worthiness and due diligence. These are essential for ensuring that clients engage with legitimate and credible business partners, reducing exposure to fraud and credit default.

*We are proud to be recognised as the most professional organisation in our verticals across many geographies. We leverage best in class technology and experience to ensure superlative results, continually.*

## SERVICES



### Debt Collection

Reduce DSO, accelerate Cash Flow and manage all aspects of the Credit Cycle.

- Overdue Collections
- Accounts Receivables
- Debt Recovery
- Credit Reports
- Skip Tracing
- Credit Consulting



### Verification

Suppliers' & Clients' Verification and Compliance with relevant laws.

- KYC
- Due Diligence
- Creditworthiness Assessment
- Fraud and Identity Management
- Credit Risk Consulting



### Legal

Expert guidance in both Pre-Litigation and Litigation Services.

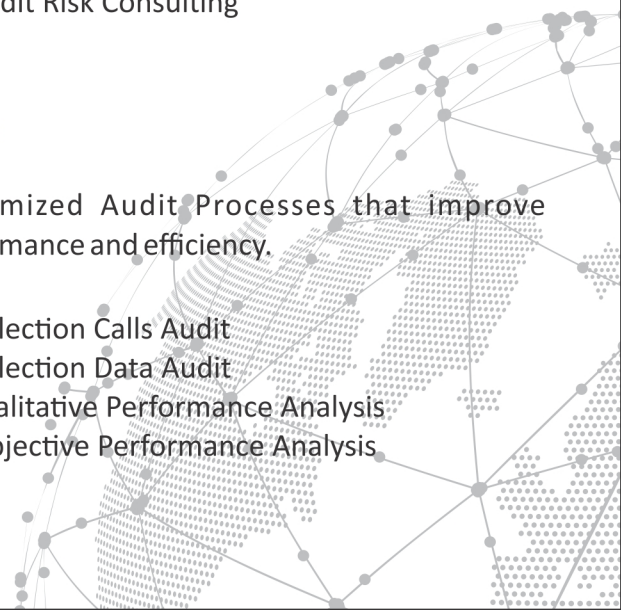
- Pre Litigation, Litigation and Arbitration
- International Law
- Legal Representation and Guidance
- POSH Compliance
- KYE ( Know Your Employee)



### Audit

Customized Audit Processes that improve performance and efficiency.

- Collection Calls Audit
- Collection Data Audit
- Qualitative Performance Analysis
- Subjective Performance Analysis



# WHY GCS?



In-depth understanding of the debt collection/ recovery process appropriate in local geographies.

Exceptional know how of local laws & business dynamics across the region.

Pan region professional manpower deployment. Proficiency in skip tracing and site visits.

Focus on reinstatement of strained client-debtor relationships with due counselling, thereby ensuring business continuity.

Ethical, Systematic and Rational approach for enhanced success, even for complex cases.

Strategic follow ups, timely escalations & educating ignorant defaulters for criminal/ civil breach & implications.

Leader in success rates.

Detailed, comprehensive, custom-made online status reports.

Pre-litigation, litigation and arbitration experts.

In house legal cell for all areas of legal guidance, action and enforcement.

Customised Data Audit Process (for data captured by collectors) for qualitative performance analysis, thereby increasing data utilization efficiency.

Call Audit Process for collectors' calls to determine compliance and quality levels, along with improvements in service performance, effectiveness and efficiency.





# Truly global



Argentina	Colombia	Hong Kong	Laos	Panama	Sweden
Australia	Croatia	Hungary	Lebanon	Paraguay	Switzerland
Austria	Cyprus	Iceland	Lithuania	Peru	Syria
Bahrain	Czech Republic	India	Macedonia	Philippines	Taiwan
Bangladesh	Denmark	Indonesia	Malawi	Poland	Tanzania
Belgium	Dominican Republic	Iran	Malaysia	Portugal	Thailand
Bermuda	Egypt	Iraq	Malta	Qatar	Trinidad & Tobago
Bosnia	El Salvador	Ireland	Mauritius	Romania	Tunisia
Botswana	Estonia	Iceland	Mexico	Russian Federation	Turkey
Brazil	Fiji	Israel	Moldova	Saudi Arabia	Uganda
Bulgaria	Finland	Italy	Monaco	Serbia	Ukraine
Burma	France	Japan	Netherlands	Singapore	United Arab Emirates
Cambodia	Germany	Jordan	New Zealand	Slovenia	United Kingdom
Canada	Guatemala	Kazakhstan	Nigeria	South Africa	USA
Caribbean	Ghana	Kenya	Norway	Spain	Venezuela
Chile	Greece	Korea South	Oman	Sri Lanka	Yemen
China	Guam	Kuwait	Pakistan	Sudan	Zambia

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